

Main Office: 800.430-4468

NOTICE

THE RECEIVER OF THIS PRODUCT IS RESPONSIBLE FOR INSPECTING FREIGHT FOR ANY DAMAGE DURING TRANSANT. ALL EQUIPMENT MUST BE OPENED IMMEDIATELY FOR INSPECTION.

In case of loss or damage, you must indicate the loss or damage across the face of the freight bill of lading, Take lot's of pictures which are worth a 1000 words. Otherwise, no claim can be enforced against the transportation company.

If you sign off giving the transportation company a clear receipt for items that have been damaged, you do so at your own risk and expense; Customer assumes responsibility if BOL is not signed notating damage and customer will NOT hold AWIC liable for any damage that is NOT Notated on Bill of Lading.

LAST MINUTE REMINDER:

Delivery agents **DO NOT** unload freight. You are responsible for supplying labor to unload the truck(s). To unload the shipment it is best to have 3 to 4 people available, or forklift accessible.

Inspect equipment and list any damage on freight bill. Inspect all boxes and crates.

If you will **not** be installing your equipment right away, <u>please make sure</u> that you uncreate and inspect your cooler panels, doors, cooler doors & frames, "do not sign bill of lading for freight company until you have inspected all equipment for damage, if driver tries to rush you he must wait for your approval to sign bill of lading. If damage is found you must note it on the bill of lading, fully stating that there are damaged panels or equipment".

It is very important to call your AWIC sales person directly to report damages, so to expedite replacement or repair, you can also call our main line at **800-430-4468** provide your order number and you will be directed to the proper person managing your account.

Customer acknowledgment:	
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